



Signode Service Business

A Reputation for Superior Service

At Signode, service isn't an afterthought. It's part of our longstanding commitment to fully satisfy our customers with high quality products, a guaranteed supply of replacement parts, and service when it's needed. With 90+ experienced field service reps located nationwide, with an average of 15 years of experience, our technicians are professionally equipped with the knowledge and appropriate tools to perform safely and efficiently, while keeping your equipment up and running. We also offer 24-hour technical and parts assistance via phone from an experienced "on-call" field technician.

- Over 16,000 part numbers stocked in our warehouse
- Over 150,000 part numbers supported
- Same day parts shipments

Depot repair center

Our depot repair center will keep your equipment operating smoothly. From hand tools to modular heads, our skilled repair technicians will repair your equipment in 2-3 days and ship it back as good as new.

- Quick turnaround
- Repair tracking system
- 30-day warranty on all repairs
- Fully tested to ensure proper operation

Extending our products' lifecycle

Our Machine Conversions, Upgrades and Program Enhancements help incorporate the newest technologies into equipment that is already in the field, extending the product's lifecycle and increasing efficiency. Options such as modular head conversions, variable frequency motor controls and PLC upgrades can help increase performance, improve reliability and reduce maintenance.

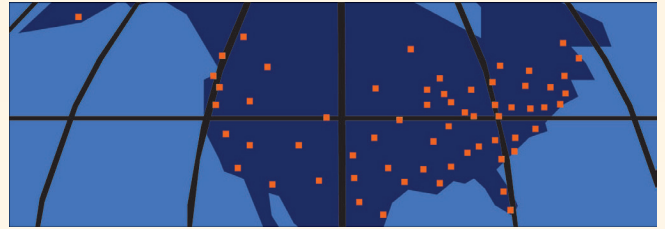
Maximizing equipment performance and longevity

Signode Service offers maintenance agreements to maximize equipment performance and longevity of all Signode equipment. This proactive program, which includes regularly scheduled visits from a trained Signode technician, provides complete inspections and annual overhauls of your machine. Signode Maintenance Agreements minimize costly unscheduled maintenance interruptions and downtime to keep your equipment up and running. Agreements include parts, labor and travel and can be purchased and paid for on an annual or quarterly basis.

SIGNODE INDUSTRIAL GROUP Signode Service Business

Toll Free: 800-527-1499
www.SignodeParts.com

National service coverage



Order your Signode parts online

Signode's online parts ordering website provides fast and easy access to replacement parts for all Signode equipment and tools. You can search for parts by part number or equipment type. Payment can be made by credit card or by purchase order for registered users. Availability and pricing is displayed prior to purchase.

- Fast, easy access to parts
- Pricing and availability
- Email order confirmation

Online parts ordering is available for the following Signode brands:

- Acme
- Fromm
- MIP
- Orgapack
- Ridder
- Strapex
- Endra
- Lachenmeier
- Muller
- Quipp
- Signode

Contact your Signode Service Technician to determine which parts you need to keep on hand for routine maintenance.

Visit our website at: www.signodeparts.com

